

**JewelOra aim to be the biggest and most professional personalized jewelry supplier, offering 12 birthstone options & Laser Engrave service for our trendy sterling silver jewelry.**

**We offer Dropship service & Wholesale service for our online retail and offline retailer.**

**We sincerely invite you to be our distributor in your country, below as FAQ for your reference.**

**1) Do you offer dropship service?**

Yes, we offer dropship service, and we will send the product out without any logo/brand/company information.

We could also send the package out with your own logo/brand/company information.

Details Please check: <http://www.jewelora.com/custom-logo-as101421-p-27880.html>

**2) How Would I check out with dropship options?**

Please click "Change Address" to replace the delivery address with your buyer's address

Then we will send the products to your buyer directly, this is the only different from normal order.

Please also write "dropship" in order comment so that our staff will handle it for you.

**3) What is the order handling time?**

It always takes 1-2 working days to handle the birthstone rings and necklace, cheap personalized jewelry.

Name necklace and silver photo jewelry will take 3-5 working days.

You could check the Product Processing Time in product page for reference.

Product Description	Ring Size Chart	Reviews
<b>Product Description</b>		
<b>Product Processing Time : 2 Days</b> ←		
Model:	RI101781	
Color:	Silver	
Material:	925 Sterling Silver with Rhodium Plated, CZ Stone	
Style:	Promised Ring	

**4) Can you offer birthstone jewelry?**

Yes, we have 12 birthstone could be chosen for most of our personalized jewelry.



(12 birthstone options)

**Customize Choose the stone colour, and we personalized for them.**



**5) What is the shipping company do you use?**

- a) DHL air mail service or E-packet (2.4USD each order):  
7-15 days delivery
- b) Official DHL or EMS , third party express service (15USD-30USD).
  - i. Fast, 3~7 days delivery, Please contact us for some special countries.
- c) You could also let us know the other shipping method you prefer.
- d) Please check link below for details: <https://www.jewelora.com/page.html?id=16>

**6) What is material used for JewelOra jewelry.**

Sterling Silver Base Metal + AAA Cubic Zircon Stone or AAA Rhinestones

**7) Will your jewelry get fading or turning black?**

No, the sterling silver will keep silver color for a lifelong used.

For gold plated or rose gold plated products, the color could keep 3-6 months.

**8) Do your products have quality guarantee?**

Yes, sure. If the products arrive broken or get color changed during wearing, we will resend/refund the products for you

The quality of our jewelry is good and we seldom have quality problem, please do not worry.

**9) How do you pack your jewelry?**

1. For Dropship order, we will send without any logo to the buyer for your better brand reputation & loyalty in your local market.

If you need the gift box packing, the price is 0.7USD for one set. Picture as Below:



2. For Wholesale order, we will send the products without gift box directly to your address.

**10) Does your package have your own logo?**

To protect our reseller for a long-time business relationship, we have removed all logo and seller information on the packing gift box.

**11) Can I use my own logo shown in the packing box?**

1. Customize sticker logo type, free design logo, 50usd/500 stickers. Put stickers on blank gift box, below is the sample show:

<http://www.jewelora.com/custom-logo-solution-for-dropshipper-only-500-pcs-each-as101421-p-27880.html>



2. Print logo one gift box, MOQ 500pcs, We have quotation for customized logo packing material, pls download it at:

[http://www.jewelora.com/download/Jewelora\\_packing\\_material\\_list.zip](http://www.jewelora.com/download/Jewelora_packing_material_list.zip)

**12) Do you have photos without your watermark?**

Yes, We will offer 1000 pixel X 1000 pixel picture for your selling without our logo too.

Please contact with sales representatives for pictures download links when you are approved.



**13) Does it have price requirement for the product?**

We have minimum retail price requirement for every personalized item for online sales.

The minimum retail price we suggest at least 30USD/pcs

If the distributor or reseller does not comply with the price rules, he may be disqualified for selling our products.

**14) Does it have fee to be the distributor?**

No, **no charges** are needed for every successful registration to be our distributor or reseller.

But we have different plan for our distributors, please see the detail below:

	<b>New Business</b>	<b>Growing Business</b>	<b>Pro Business</b>
<b>Requirement</b>	Free	Deposit Amount \$500 USD OR Largest Order Amount Over \$500 USD	Deposit Amount \$3000 USD OR Largest Order Amount Over \$3,000 USD
<b>Order Discount</b>	NO	5%	10%
<b>Picture Bulk Download</b>	\$100 USD	Free	Free
<b>Drop-Ship service</b>	YES	YES	YES
<b>Excel Format Order Bulk Handle</b>	NO	YES	YES
<b>Order Handle Priority</b>	LOW	MEDIUM	HIGH
<b>Free Printed Catalog Qty</b>	1	10	20

**15) Can I send you our own design for future personalized jewelry?**

Yes, sure. We welcome all our partner to give feedback about our product design.  
We support OEM service.

**16) Does your products have nickel or other harmful material?**

**Our products are nickel free and do not have any harmful material to human body.**

**17) What is our advantage to win in the future?**

1. New fashion personalized design listed every week, every special holiday.
2. An absolutely low cost to produce the item. We have invested money for a new factory for only the personalized jewelry design and produce.
3. A better technology to handle the custom jewelry, because we focus on this.
4. professional design team keep ideas for new trendy designs going.

**18) How to become the distributor & member & drop-shipper of JewelOra?**

1. Please create an account in our website [www.jewelora.com](http://www.jewelora.com) and fill the distributor form and send back to us for confirmation.  
[http://www.jewelora.com/download/jewelora\\_distributor\\_application\\_form.zip](http://www.jewelora.com/download/jewelora_distributor_application_form.zip)
2. We will review your information and approve the account for you in 24 hours.

**19) What is the method to place the order?**

You could place the order through our website: [www.jewelora.com](http://www.jewelora.com) with your account.  
If you have lots order, you could send the order information together through CSV or Excel file to us, Details please enquiry our sales team.

**20)How could I download your picture?**

You could download the picture from our website one by one.  
Or you could join our **“Growing Business”** & **“Pro Business”** membership and we will send you a link to download bulk picture.  
Details please check: <http://www.jewelora.com/page.html?id=23>

**21)Do you have product information in CSV file which I could import to my website?**

Yes, we have product CSV file ready for you to import to your own store.  
Only member of **“Growing Business”** or **“Pro Business”** account could get it.  
Plases contact our sales team to get it.

Other questions please contact with our sales representatives.

Thanks.

Jewelora Limited

[www.jewelora.com](http://www.jewelora.com)